

STREET OVERDOSE  
RESPONSE TEAM (SORT)

JULY 2022  
UPDATE

The goals of the San Francisco Street Overdose Response Team are to reduce the risk of opioid-related death of individuals who have recently experienced an overdose, contribute to an overall reduction in overdose deaths through referrals and care coordination with community-based organizations, and to provide support to people who have survived any overdose.

KEY PERFORMANCE INDICATORS

The SORT Response Team launched their second unit in June. Both teams continue to monitor and responds to calls that appear to be for an overdose. The team engages clients, provides harm reduction supplies and resources, connects clients to Street Medicine providers, and coordinates care with the Post Overdose Engagement Team.

RESPONSE TEAM  
OPERATIONS  
UPDATE



Calls Handled by SORT\*

July

Cumulative\*

170

1,840



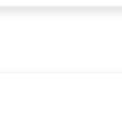
Calls Including an Overdose

July

Cumulative

98

966



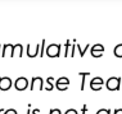
Calls That Include Buprenorphine\*\* Starts

July

Cumulative

8

64



Clients who accepted harm reductions supplies

July

Cumulative

64

747

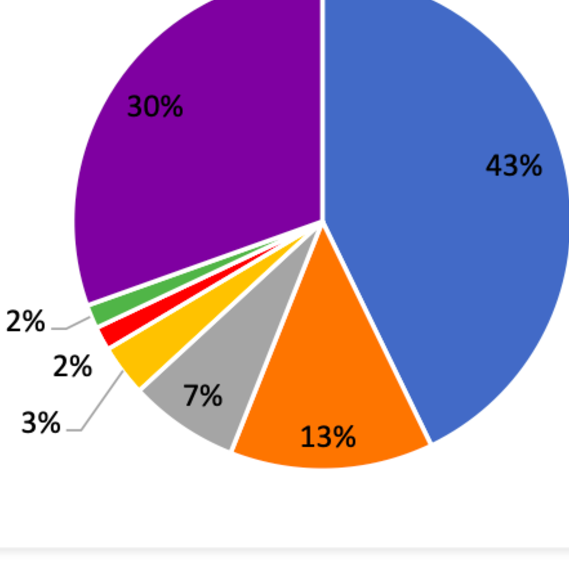
\*Cumulative counts are on data since the pilot launch (August 2, 2021 – July 31, 2022). The SORT Response Team monitors and responds to calls that clearly state or appear to be for an overdose as there is not an overdose-specific dispatch call code. As a result, some calls the team responds to might not include an overdose.

\*\*Buprenorphine is a medication that is used for treatment of opioid use disorder. It is prescribed by SORT's Street Medicine providers. Buprenorphine prevents withdrawal and reduces cravings. Because it's somewhat like opioids, there are some effects from it that are similar to opioids (mild sedation, respiratory depression, and euphoria) but to a much lesser extent. If someone is taking buprenorphine every day, their risk of overdose is greatly reduced.



Overdose Engagement Location: \*Cumulative

- Street
- Hospital
- Home
- Shelter
- Business
- Facility
- No Entry



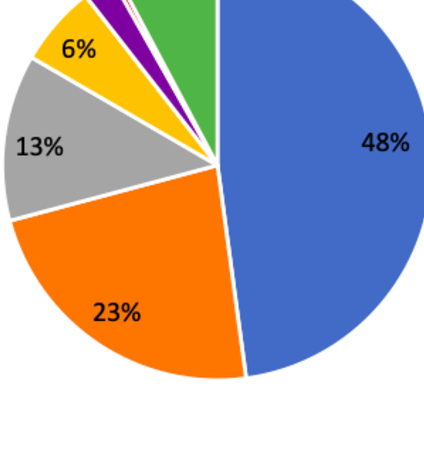
\*Includes only calls with a documented overdose. Cumulative counts are on data since the pilot launch (August 2, 2021 – June 30, 2022) Note: Due to a data collection issue, we were unable to collect these data for July.



Client Characteristics

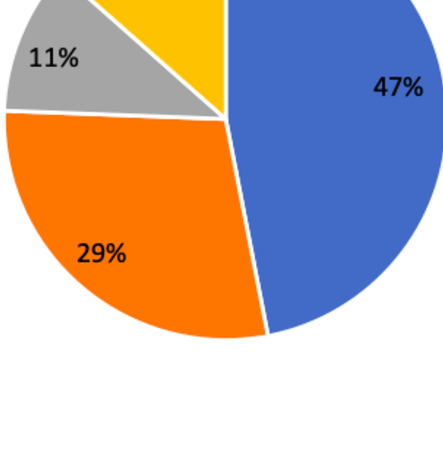
Race & Ethnicity

- White
- Black
- Latinx
- Other/Unknown
- Asian
- Native American
- No Entry



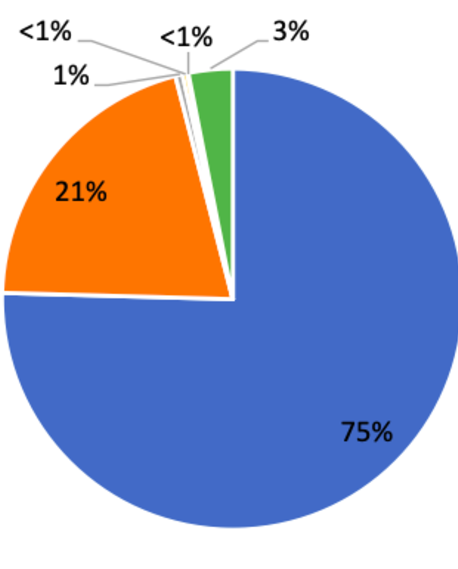
Living Situation

- Unsheltered
- Housed
- Sheltered
- No Entry



Gender

- Male
- Female
- Transgender Female
- Non-binary
- Transgender Male
- No Entry



The SORT Post-Overdose Engagement Team (POET) is beginning their follow up efforts and continues to increase staffing and capacity. The team focuses on persons experiencing homelessness and aims to achieve in-person or telephone follow up within 72 hours after an overdose event. Engagement includes connections to case management, peer support, therapeutic interventions, and ongoing medical treatment.

POST-OVERDOSE  
ENGAGEMENT TEAM  
OPERATIONS  
UPDATE



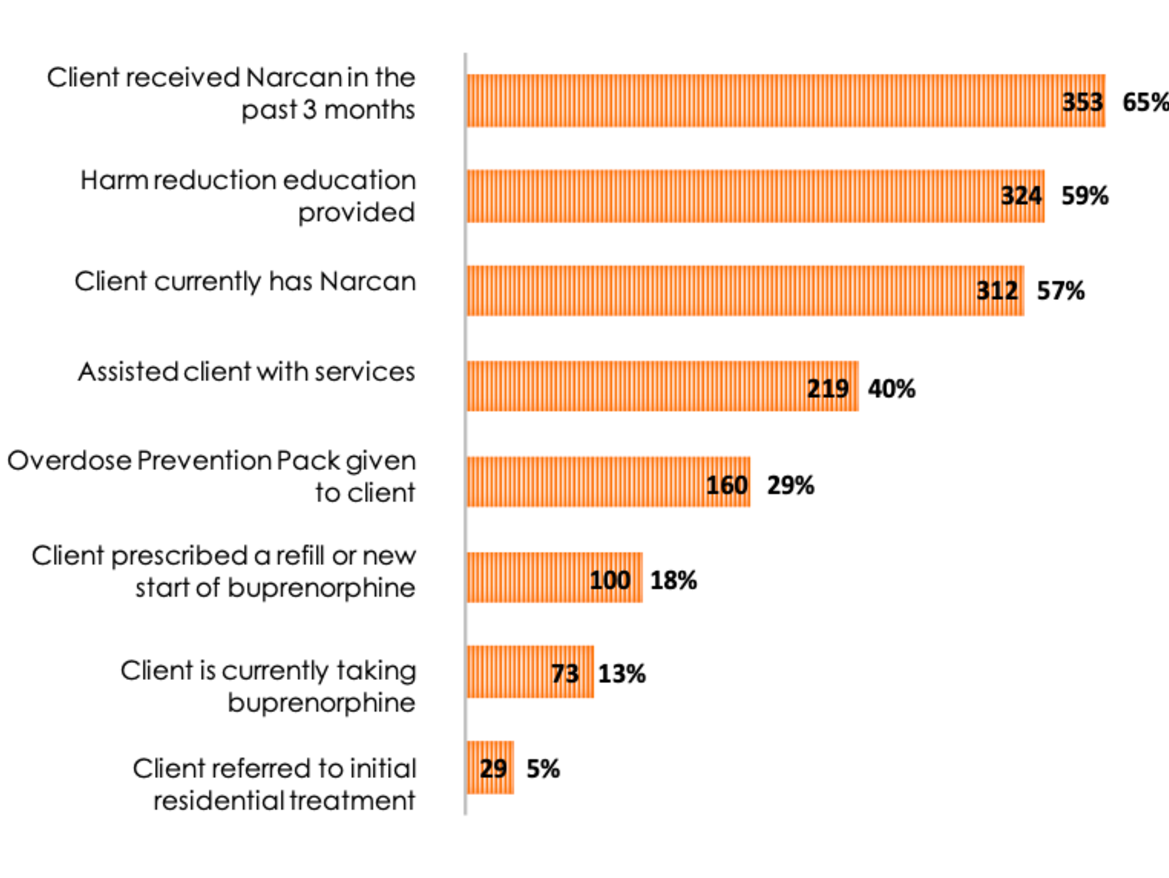
Post-Overdose Engagement Team\*

	Attempted	Successful	Follow Up Rate
July Follow Up	175	82	47%
Cumulative Follow Up	1,325	546	41%
July 911 Follow Up	156	71	46%
Cumulative 911 Follow Up	1,005	381	38%

\*Please note metrics include follow up for all referral sources (911, CBOs, hospitals, etc.) in the first two rows and follow up specific to 911 referrals received from the SORT Response Team in the last two rows. The follow up rate for these metrics is the number of successful follow ups divided by the number of attempted follow ups.



Post-Overdose Engagement Outcomes: Cumulative



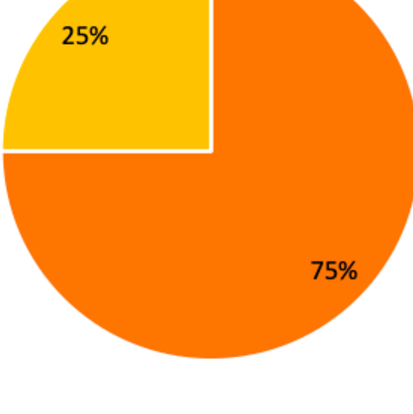
\*A single engagement can result in multiple outcomes

\*Cumulative counts are on data since Post-Overdose Engagement team launch (October 18, 2021 – July 31, 2022). The POET client pool includes both unsheltered and housed clients. The team defines a successful follow up engagement as in person or phone contact with the client after an overdose. Please note engagement metrics have been updated to show the percentage of the above engagement outcomes out of the total number of successful engagements (n=546).



Referral Source: Cumulative\*

- 911 Calls
- Non-911 Calls



\*As of December, the Post Overdose Engagement Team has started following up with an additional pool of clients who have recently survived an overdose. In addition to SORT Response Team (911 Calls) clients, follow up is also being conducted with clients who are referred by clinics, hospitals, and community organizations (Non-911 Calls).

For more information about the Street Overdose Response Team please visit: <https://sf.gov/street-overdose-response-team>

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